

welcome home...

ashdalehotels

Customer Charter

At ashdalehotels we are aware that making simple changes to our everyday life we can reduce negative effects on the environment. As a guest we ask for your help in becoming a more environmentally friendly business.

Tips to help become a greener guest at ashdalehotels.

Preserving Energy

Please switch off the lights when leaving your room

Close windows when the heating is in use

Only use the amount of water required when boiling the kettle

If charging electrical equipment, please unplug once charged

Give the Car a Rest

Leave the car behind, if only for a day

When at one of our hotel's with colleagues, share a vehicle

Reduce, Reuse, Recycle

Please leave any cardboard, glass or broken electrical items by the bin in the bedroom for housekeeping to recycle

Be Water Wise

Please use water wisely

Turning the tap off while brushing your teeth saves water

Have a shower instead of a bath

Respect Nature

Use footpaths responsibly

Help us look after the wildlife and landscape by not littering

Supporting Green Tourism Businesses

There are hundreds of businesses trying to reduce their carbon footprint and impact on the environment through the Green Tourism Business Scheme (GTBS). Businesses are awarded Bronze, Silver or Gold for their efforts to be more environmentally friendly and mindful of the effects that their business has on the environment. See **www.green-business.co.uk** for more information.

We at ashdalehotels are aware of our own impact on the environment and have been working closely with staff, suppliers and stakeholders to ensure that we reduce our carbon footprint for generations to come.

Each hotel has its own accessibility statement and as a small collection of hotels we have put together an Environmental Policy and Corporate Social Responsibility report. These are both 'living' documents and show our first small steps to changing our bad habits to benefit the future.

We thank you in advance for all you help.

ASHDALE UK LIMITED

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